

Innovation and Technology Fund

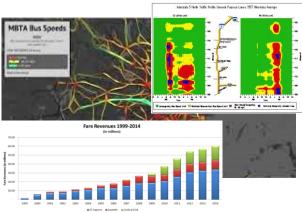


Smart infrastructure



- Real-time, location-based customer data
- Performance data gathering

Business intelligence



- Data interpretation & visualization
- Continuously seeking performance and efficiency improvements

Innovative partnerships



- New ideas and business models
- Flexible, multimodal mobility network
- Integrated payment systems

Smart infrastructure and improved information



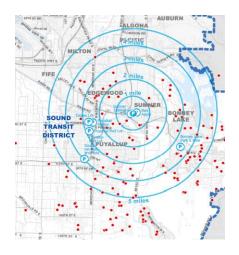
- More sensors, more data, more performance tracking, e.g.
 - Parking availability
 - Bike storage utilization
 - Wheelchair securement area use
 - Passenger counting and traffic pattern detection
 - Transfer times and multimodal integration performance
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- Accurate customer information where and when needed
- Accessible interfaces and enhanced wayfinding for limitedmobility, limited-English and special needs riders



Big Data and Business Intelligence



- A sea of data to make sense of:
 - Market and ridership data
 - Economic and demographic data
 - Built and natural environment data
 - Operational and performance data
 - Crime, accident, incident and safety data
 - Non-transit regional mobility and traffic data
 - Customer satisfaction and potential customer needs



- Data analysis
- Data visualization
- Data-driven decision making and action



Innovative partnerships and business models



Research partnerships





- Integrating HCT with driverless and connected vehicles
- Next-generation multi-purpose payment systems









- Shared Use Mobility: first/last mile and complementary services
- Multimodal integration: making transit centers into mobility hubs
- Industry best practices, work with peers/national organizations





Investment return



Proposed funding amount: \$75 million (\$2014)

Performance outcomes

- More flexible and integrated mobility services
- Improved equity, convenience and ease of use
- Improved performance monitoring and reporting
- Improved efficiency and cost effectiveness of system
- Target: 1% increase in systemwide transit ridership (5,000+ riders/day)

